



APPOINTMENTS POLICY - First visit for a new Consultation.

Consultation Fee

The consultation fee is \$50. This fee is payable at the time that you make your appointment. The fee is considered to be a credit on your account and can be applied to any product or service that Dr. Silverton or his office offers for sixty (60) days from the date of your appointment. If not used in this time period the fee is considered paid and is not refundable.

Cancellations

The fee will be promptly refunded to you, if you cancel at least two (2) business days before your appointment.

Postponements

The fee is carried over and applies to your new appointment if you reschedule at least two (2) business days before your appointment.

No Shows

If you do not arrive for your scheduled appointment the fee is considered paid in full and is no longer a credit on your account, and is not refundable. It cannot be applied to any product or service that Dr. Silverton or his office offers.

Children

It is good to bring a responsible companion to help you and support you, but please do not bring young children as they may be a distraction. It is important to focus on you only at this visit. Your pre-operative plan is made at this visit, and this is just as important to your best outcome as the actual surgical procedure.

What to Expect

Please plan to arrive 15 minutes early for a “New” patient visit (to allow time to complete registration paperwork), and 10 minutes early for all other visits. If time permits we will send you our registration documents in the mail, so you can complete them in advance. You may also download them from our TouchMD site. Please ask for login details.

You may be asked to watch an educational video about the procedure you are interested in when you arrive. You can also watch our videos in advance of your visit online if you prefer. Please ask for login information and instructions ahead of time.

The consultation process can take up to an hour because Dr. Silverton is very detailed and thorough. He likes to talk to you informally at the beginning. Then he will leave while you change into an examination gown. He will return to examine you and plan and customize the procedure based on your individual needs. He will then take photographs.

After you have redressed you will see Marisa, our patient coordinator, who will discuss costs and dates and any necessary laboratory work that you might need to schedule your procedure.

We are all looking forward to seeing you to create a more beautiful You